

## The Hong Kong Society for the Blind General Eye & Low Vision Centre

### 【Optometry Service by Ophthalmologists】

#### ★ Service Charges★

- Optometry Service is a chargeable item and is subject to the updated price of our centre. Please note that the price is subject to change without prior notice.
- For patients who hold a valid Comprehensive Social Security Assistance Letter or Medical Fee Waiver Certificate (original), the consultation fee will be reduced.
- Visually impaired person with financial difficulties (including those applying for Comprehensive Social Security Assistance or Old Age Living Allowance) can be approved for subsidies based on circumstances after our optometrist conducts an eye examination and the social worker reviews the valid certificate. Details Inquiries can be made at 2/F counter.
- Our Center provides various follow-up services, all of which are charged independently. If you have any questions, please contact our staff or optometrist.

#### ★Payment Methods★

- Cash, Octopus Card, and VISA, Master, UnionPay credit cards for amounts of HK\$150 or above.
- HCV is accepted.\*
- People over 65 years old are welcome to use Health Care Vouchers (If you want to use HCV to pay for our optical service, it must be used on the same day you use HCV to pay for our optometric service. HCV cannot be used to purely purchase goods (i.e. any optical equipment, magnifying glasses etc.)

#### ★Special Attention Items★

- Optometry service is only available from Monday to Saturday. (closed on Sundays and public holidays)
- The entire service takes 1-2 hours. In special circumstances, the consultation time may be longer.

- Optometrists are arranged by our Center based on the manpower on the day, so you cannot designate an optometrist to provide service. The number of patients for optometric service is divided by timeslot. Those who arrive early may not be able to receive services at an earlier time.
- If you need to apply for the following documents, please take the initiative to raise to 2/F Counter staff or optometrist📞
  - (1) Medical attendance certificate (please take the initiative to raise it to the optometrist)
  - (2) Other forms (please inform 2/F Counter staff proactively, the above items are subject to additional charges.)  
(If you have not received it after the consultation, please immediately contact our staff at 2/F counter.)
- Receipts & medical attendance certificates are not subject to reissue.
- Our Centre provides optical service and only accepts eyeglasses prescription issued by our center or by public organization of Hong Kong under Hospital Authority (valid within 3 months).
- Optometry service and optical service are charged separately. The consultation fee of optometric service cannot be used to deduct the fee of glasses.

#### ★Important notes for visitor★

- In response to the call of the Department of Health, people entering the clinic should wear surgical masks.
- Eating and drinking is prohibited within the clinic.
- If you feel unwell on the day of your appointment, you should contact our staff to reschedule your appointment.
- Please use the alcohol hand rub provided in the clinic when you arrive at the Centre.
- It is unfit for driving after dilated pupils.
- In order to avoid crowd gatherings as much as possible, people aged 18 to 60 can visit the doctor alone with one accompanying person. (people with disabilities, special needs, need to undergo surgery, or those under 18 years old can bring two accompanying person as maximum under the approval of the optometrist)
- In order to reduce the risk of spreading the virus, our Centre has installed the epidemic prevention facilities and strengthened

instrument disinfection procedures. Consultation time is expected to be slightly longer.

